



# Remote Monitoring and Management (RMM)

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OnX delivers extensive 24x7 support for remote monitoring, alerting, patching and management of servers and network infrastructure in your data center or a third-party facility.

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## Tap the Full Value of Your Infrastructure Investments

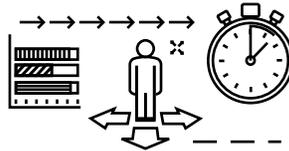
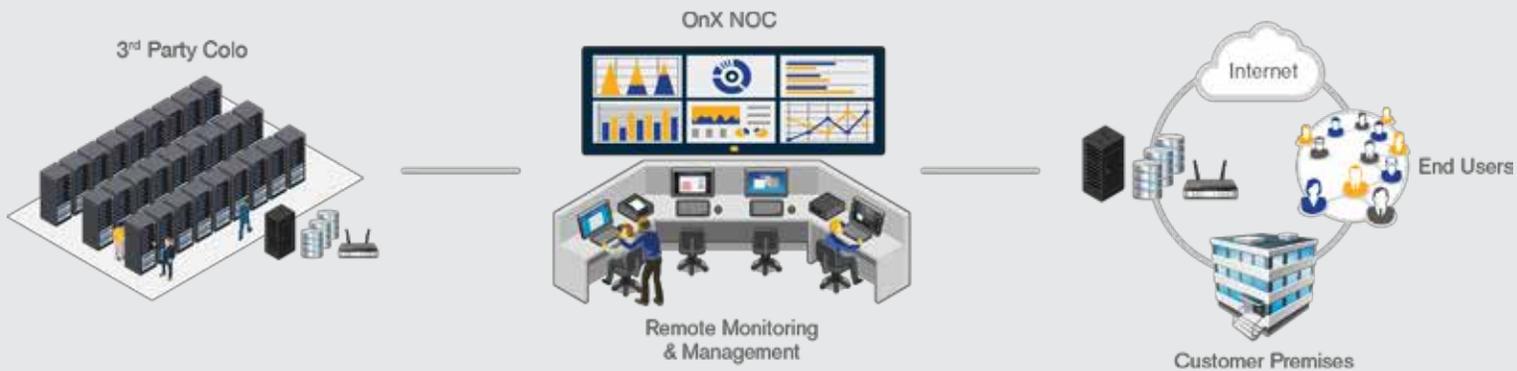
With remote monitoring and management from OnX, you can keep your investment in hardware and colocation services while letting us handle the day-to-day operation of this crucial technology. Though it's always tempting to hire outside expertise to monitor and manage your data center, you have to make sure your provider has the skill to get the job done better than you could do yourself.

OnX has three decades of data center experience working in a broad spectrum of companies, industries and technologies. We have the enterprise IT expertise required to understand your business and operate your data center at peak efficiency.

Your IT staff benefits by working with highly certified RMM experts who can:

- > Work on your data center or a remote third-party facility — all from our centralized operations center
- > Manage primary IT production, keeping software patched and up to date
- > Coordinate backup and recovery with secondary failover or a dual data center, depending on which high-availability solution fits your company's precise needs
- > Make sure your mission-critical applications stay available and secure

Putting OnX to work managing your data center frees your IT staff to devote more time to what matters most: boosting your company's efficiency, profitability and customer service.



## The OnX Advantage in RMM

With the OnX Secure team on your side, your IT staff is better equipped to handle evolving threats, address immense regulatory pressures to protect data, and effectively manage security for evolving technologies.

### > Retain existing colocation investments

If you've pumped a lot of money into infrastructure and colocation services, you can keep those investments but let us handle the day-to-day management

### > Industry leading monitoring and alerting

Effective RMM requires extensive enterprise IT experience to anticipate problems and sound the alarm before it's too late (while avoiding false alarms). OnX has that experience and expertise.

### > Mission-critical applications remain available and secure

Strategic monitoring means watching for network anomalies that reveal potential security breaches. Savvy management makes it extremely difficult for intruders to get in.

## OnX RMM services help you:

- > Make sure experts are watching all your systems around the clock, appropriately escalating if problems arise
- > Maximize the value of your data center investments through optimization of your IT infrastructure and applications
- > Augment your overall IT capabilities by adding our skill sets to yours
- > Eliminate downtime and improve the availability of mission-critical technologies such as applications, databases, interfaces, servers, storage devices, LAN/WAN, circuits and other devices
- > Develop hybrid capabilities to move workloads to multiple environments — either dedicated or cloud

## Why OnX?

OnX Managed Services is a leading provider of premium technology to large companies around the world. Our vast experience managing, building and configuring data centers gives us a rare insight into the complexities of enterprise-level remote monitoring and management.

OnX Managed Services tap into our three-decade track record working with some of the biggest names in technology, including Oracle, HP Enterprise and Cisco Systems. Experience has taught us that remote monitoring and management require precise skills and strategies to reduce risk and keep companies running smoothly. At OnX, we work closely with you to understand the nuances of your business processes and build an RMM solution that works best for you and your customers.



To get started:

Visit [onx.com](http://onx.com), contact your OnX Account Executive or call 1.866.906.4669

*Inspiring innovation through technology.*

