

Letting the Power of Data Work for You

OnX for Operational Intelligence

Get real-time insights to make your business more agile and more secure

Technology connects every facet of your business, from sales to production to delivery to customer service. That makes your business much more efficient and profitable, but it also means a problem in one division can cascade across your enterprise in the blink of an eye.

OnX can help you deploy real-time Operational Intelligence (OI) technology to fix problems before they cause damage to your reputation and bottom line. This makes your company much more responsive to your customers and much more agile in responding to security threats.

OnX Operational Intelligence services can help you deploy two essential technologies:

- > [Operations Analytics](#) – Correlate real-time data across multiple divisions and enable your IT staff to see how problems in one area affect others areas.
- > [Security Intelligence](#) – Monitor your entire organization for known and unknown threats, enabling you to better protect what is most important.

Operations analytics: a single pane of glass to view your entire operation

IT staffs spend a significant amount of time troubleshooting user issues tied to performance, typically checking IT components for clues such as servers, storage, networking and the database. With Operations Analytics in place, your IT staff has a real-time, holistic view of what's happening in real time and can quickly correlate data from multiple divisions to figure out what's causing the problem. This approach allows IT to have the same view that their customers do, providing a service-oriented point-of-view and not just the technical components that make up the service offered. What used to take all day now takes a just few minutes, and the right people can be deployed to solve the issue at hand. That's the power OnX Operations Analytics services can bring to your enterprise.

Security intelligence: real-time threat detection and correlations

A popular adage in security circles is there are only two kinds of businesses: those that have been hacked and that don't know they have been hacked. And just as Operations Analytics can give your organization a wide view of IT services to streamline operations, Security Intelligence uses a Big Data approach to security, helping your IT staff identify anomalies in real-time, make the connections between those anomalies, and flag threats so you can deploy defenses quickly.

Sample scenario: An IT organization notices the performance of a specific part of its network has declined dramatically.

Security Intelligence software can help zero in on precisely where the performance drop-off has occurred. The software creates a graphic that shows a steep drop-off in traffic at a specific time of day.

Because the Security Intelligence software is looking at the entire environment, preconfigured correlation alerts can trace the entire path a hacker has taken through the network. If the graphics pointing to a hacker line up with the graphics showing the performance slowdown, presto: the company has quickly identified the source of the slowdown and have the evidence to prosecute a hacker.

Let OnX help you turn complexity into simplicity

Operational Intelligence (OI) technology can merge your enterprise data into one dashboard that ties everything together.

But achieving that simplicity requires a master of complexity. To make OI work, you need to understand technologies from dozens of vendors and capabilities of hundreds of apps – and know how to make them all work together in real time to serve your unique needs.

OnX has highly trained experts who can look at your entire business and figure out the best way to make Operational Intelligence work for you. We offer:

- > Discovery Workshops to uncover all of your business and technical requirements.
- > Comprehensive financial and ROI analysis to create a persuasive business case for Operational Intelligence.
- > Demos, proofs-of-concept, platform architecture and design services.
- > Full implementation and ongoing operational services.

Why OnX?

OnX can help you assess, design, build, secure and manage your Operational Intelligence solution based on your unique business needs and challenges. Our expert team of software account executives and solution architects can help guide your path to realizing the potential of OI software and technologies. We scan our vast network of ISVs and applications and build a plan to fold them all together into an Operational Intelligence solution that provides a holistic, real-time view of your entire operation.

Our OnX OnDemand Residency Services team can augment your in-house capabilities by bringing highly skilled IT staff onsite to complete special projects or to help manage your everyday operational needs.

To get started:

Visit www.onx.com/operational-intelligence/, contact your local OnX Account Representative, or call 1-866-906-4669.